



Hybridoma Development Guarantee

Maine Biotechnology Services, Inc. (MBS) offers a full range of immunobiological services. Our goal is to achieve the maximum level of satisfaction for all of our customers, however it is impossible to guarantee that every service will be 100% successful or meet the exact specifications originally intended. MBS guarantees that we will keep our customers informed of their project status and we will involve our customer at all critical points during the performance of a project. MBS will strive not to waste our customer's valuable time or money on projects that may be considered unproductive. Our hybridoma development process incorporates frequent evaluation points providing our technical staff with the opportunity to communicate project progress or issues to the customer. We are then able to strategize with the customer to increase the project's chance for success. At any point during a project that is proceeding on an unplanned route we may recommend for termination or a restart with a new strategy. With more than 17 years experience in immunobiological techniques, MBS understands how to work with our customers and guide their projects over difficult hurdles.

Many variables can impede the success of a monoclonal development project. Examples are the antigenicity and supply of the immunogen, availability of a fully controlled screening method, and availability of cross-reactants. MBS is pleased to offer our knowledge and background to assist in the successful conclusion of a project, however we cannot offer an absolute guarantee that we can generate a monoclonal antibody to every immunogen or that the MAb we do develop will meet the exact specifications the customer requires. MBS can guarantee that the fusion clones we supply to a customer will be positive to the immunogen as assayed by ELISA or western blot if the blot is run in our lab. A customer must be aware that the supplied immunogen may not produce the immune response that is required for a fusion. Additionally, positive fusion clones may not function in assays used by the customer other than those performed at MBS. Our scientists pledge to work with each customer to get the best working antibody for their needs.

MBS hybridoma development custom services are run under GMP guidelines keeping all processes efficient and well documented. All projects and materials are completely confidential and the property of the client.

We hope you understand and appreciate our guarantee. If you have any questions or concerns please do not hesitate to contact Customer Service. Thank you for choosing MBS.